

May 16, 2024

Dear Provider:

As you may be aware, our partnership with Verisys, a national credentials verification organization (CVO), performs the primary source verification process on our behalf.

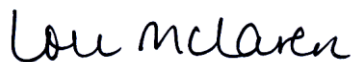
Over the next 30 days our current credentialing and re-credentialing outreach process will transition to Verisys.

When it is time for an existing network provider to be re-credentialed, the outreach to re-attest to CAQH and any other required documents will be **mailed** by Verisys to the provider at the mailing address on file with Blue Cross and Blue Shield of Vermont (Blue Cross VT). Re-credentialing requests will no longer be sent by Blue Cross VT email. When you receive the notice from Verisys, it is very important to take immediate action, to avoid a lapse in credentialing. All details of what is needed and how to contact Verisys are detailed in the letter.

In preparation for this transition, please make sure your practice has an up-to-date correspondence address on file with Blue Cross VT. To update your correspondence address, visit the Provider Change Forms area of our website: <https://www.bluecrossvt.org/providers/provider-forms-resources#body-section-9952> and complete a "Online Group Enrollment Change Form". If you have questions on your practice correspondence address or how to update, please contact the provider files team. They can be reached at (888) 449-0443 option 2 or email at providerfiles@bcbsvt.com. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

If you have any questions regarding credentialing, re-credentialing, or this notice, feel free to contact the provider credentialing team at BCBSVTCredentialing@bcbsvt.com.

Sincerely,



Lou McLaren
Director, Provider Services