

April 22, 2024

Dear Provider,

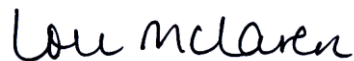
Effective May 1, 2024, members insured by the State of Vermont Employer Group (prefixes EVT and FVT) have the following benefit changes:

- Durable Medical Equipment, Medical Supplies (including rentals), Orthotic and Prosthetics will require prior approval when the purchase price is over \$500.00. Note: the current dollar threshold for prior approval is \$250.00.
- Home Infusion Therapy will no longer require prior approval; services must be medically necessary.

It is essential to verify eligibility and confirm the member's policy requirements before you provide services to ensure complete, accurate and timely claim processing. Verification can be done using the Provider Resource Center or contacting the appropriate customer service team.

Thank you for your time. If you have any questions regarding this notice, feel free to contact your provider relations consultant. If you are not sure who that is, please email providerrelations@bcbsvt.com or call (888) 449-0443 option 1 and you will be directed to the appropriate person. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

Sincerely,



Lou McLaren
Director, Provider Services