

April 25, 2024

Dear Provider/Facility:

We utilize ClaimsXten-Select™ as one of our clinical code editing software to facilitate accurate claim processing of claims for services provided to members of our commercial health plans.

New for 2024, our updates align with the Centers for Medicare and Medicaid services, January 1, April 1, July 1, and October 1.

We have tentatively scheduled an update to ClaimsXten-Select™ on Monday, July 1, 2024. This update will ensure that our version of ClaimsXten-Select™ is current and aligns with industry standards. At a high level, the updated version will incorporate:

- Inclusion of new or updated CPT® and HCPCS codes/modifiers to date
- Inclusion of the Relative Value Unit (RVU) updates from the Medicare Physician Fee Schedule (MPFSDB)
- New/revised ClaimsXten-Select™ logic based upon the new code sets and guidelines from industry-standard and essential clinical sources that include, but are not limited to: CPT®, HCPCS, ICD-10-CM, AMA and CMS, specialty societies, medical policy and literature research and standards, and input from academic affiliations.

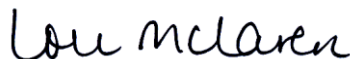
All claims processed on or after July 1, 2024, will have the updated ClaimsXten-Select™ logic applied, regardless of date of service. Additionally, claims that processed prior to the update and require an adjustment after July 1, 2024, will be subject to the updated ClaimsXten-Select™ logic, regardless of the date of service.

The Clear Claims Connection (C3) tool **is unavailable right now**, but once it is available again, allows practices and facilities to review current editing logic. To use this tool, log into our Provider Resource Center by visiting [Provider Log In | BlueCross BlueShield of Vermont \(bluecrossvt.org\)](#).

You will find a complete overview of ClaimsXten-Select™ and details related to the C3 tool in Section 6 of the Blue Cross VT Provider Handbook, which is located on our website at [provider-handbook \(bluecrossvt.org\)](#).

Thank you for your time. If you have any questions regarding this notice, feel free to contact your provider relations consultant. If you are not sure who that is, please email providerrelations@bcbsvt.com or call (888) 449-0443 option 1 and you will be directed to the appropriate person. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

Sincerely,



Lou McLaren
Director, Provider Services