

June 26, 2023

Dear Provider,

As a reminder, the Blue Cross VT\* extension of COVID -19 related policies ends on June 30, 2023.

- COVID-19 Acute Outpatient Treatment Corporate Medical Policy
- Waiver of Cost Share for COVID-19-Acute Outpatient Treatment (CPP\_31)
- Waiver of Cost Share for COVID-19-Related Testing, Diagnosis, and Inpatient Treatment (CPP\_30)

Effective Saturday, July 1, 2023, all services related to COVID-19 will revert to applying member liabilities when applicable.

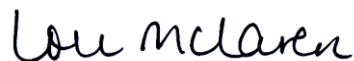
Telehealth and Telephone services will continue to be eligible for benefits. Policies related to these services are available on our provider website: <https://www.bluecrossvt.org/providers/provider-policies> under:

- Provider Payment Policies – Telemedicine (CPP\_03) and Telephone Only (CPP\_24)
- Vermont Medical Policies – Telemedicine and Telehealth

We encourage providers to verify Blue Cross VT members benefits and eligibility prior to each visit. Verification can be done using the eligibility search on the Provider Resource Center, located here: <https://www.bluecrossvt.org/provider-login> or by calling the appropriate customer service team.

Thank you for your time. If you have any questions regarding this notice, feel free to contact your provider relations consultant. If you are not sure who that is, please email [providerrelations@bcbsvt.com](mailto:providerrelations@bcbsvt.com) or call (888) 449-0443 option 1 and you will be directed to the appropriate person. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

Sincerely,



Lou McLaren  
Director, Provider Services

\*The Blue Cross VT extension was only applicable to Blue Cross VT members only. It was not applicable to the following members: BlueCard, CBA Blue, FEP or VBA.