

June 29, 2023

Dear Provider/Facility:

New England Health Plan (NEHP) and Access Blue New England (ABNE) members are care-managed and case-managed by Blue Cross and Blue Shield of Vermont (Blue Cross VT) when they have selected a primary care provider located in Vermont.

This letter is to provide notice of two changes in effective for dates of service September 1, 2023, or after:

- Applied Behavior Analysis (ABA) services – require prior approval. Prior approval requests will be reviewed against medical criteria for a decision.
- Drug Administered in a Provider Office or Outpatient Setting (MD Rx)– require prior approval when applicable. Drugs requiring prior approval will follow the Optum Rx prior approval list.

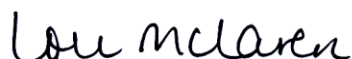
NEHP/ABNE prior approval requests for these services must be submitted to Blue Cross VT. This can be done by using our on-line prior approval tool, Acuity Connect, or by fax using the State of Vermont Uniform Medical Prior Authorization Form. **Please note, prior approval requests for NEHP/ABNE for MD Rx cannot be submitted to Optum Rx.**

Prior approval information, forms, links, etc., are located on our provider website at: [Provider Prior Approval | BlueCross BlueShield of Vermont \(bluecrossvt.org\)](https://www.bluecrossvt.org/provider-prior-approval)

If you are not sure if a member has a NEHP/ABNE plan, see page 4 of our Provider Prefix Listing located on our provider website at: [provider-prefix-listing \(bluecrossvt.org\)](https://www.bluecrossvt.org/provider-prefix-listing)

Thank you for your time. If you have any questions regarding this notice, please feel free to contact your provider relations consultant. If you are not sure who that is, please email providerrelations@bcbsvt.com or call (888) 449-0443 option 1, and you will be directed to your provider relations consultant. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

Sincerely,



Lou McLaren
Director, Provider Services