P.O. BOX 186 MONTPELIER VT 05601-0186

800 247 2583 800 922 8778 800 255 4550

May 18, 2023

Dear Provider or Facility:

Effective immediately, Carelon Medical Benefits Management (formerly AIM Specialty Health) manages radiology prior approval for New England Health Plan (NEHP) and Access Blue New England (ABNE) members.

Reminder: NEHP/ABNE members are care-managed and case-managed only when they have selected a primary care provider located in Vermont.

For questions related to Carelon Medical Benefits Management Advanced Imaging Clinical Appropriateness Guidelines, please contact Carelon via email at aim.guidelines@aimspecialtyhealth.com.

Thank you for your time. If you have any questions regarding this notice, feel free to contact your provider relations consultant. If you are not sure who that is, please email providerrelations@bcbsvt.com or call (888) 449-0443 option 1 and you will be directed to the appropriate person. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

Sincerely,

Lou McLaren

Director, Provider Services

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