

March 31, 2023

The ending of the Public Health Emergency has NO impact on our TELEMEDICINE AND TELEPHONE SERVICES Payment Policies:

Blue Cross VT has ALWAYS had a permanent Telemedicine Payment Policy, even pre-COVID. It is NOT going away, even with the end of the public health emergency on May 11, 2023. The telemedicine policy is located on our provider policies page: <https://www.bluecrossvt.org/providers/provider-policies> under Provider Payment Policies – Telemedicine CPP_03. If the requirements of the policy are met and the service (CPT/HCPCS) being provided is in Attachment 1, the service is eligible to be provided by telehealth.

THE BELOW is to provide a visual for you, you cannot link into the policy here, you need to go to our policy page following the directions above.

- [Telemedicine CPP_03](#)  (Eff. 01-01-2023 – 04-30-23)
- [Telemedicine CPP_03](#)  (Eff. 05-01-23)

Note: The Telemedicine Payment Policy effective 05-01-23 only adds services – intensive outpatient, partial hospitalization and lactation services.

In addition to our Telemedicine Payment Policy, we also have allowances for Audio Only services (we refer to as Telephone Only). If the requirements of the policy are met and the service being provided is in Attachment 1, the service is eligible to be provided by telephone. Right now, the Telephone Only Payment Policy is in effect until December 31, 2023. However, the policy will be reviewed in December 2023 and could be extended. We will post a notice to the “Recent News” of our provider website in December providing an update.

The Telephone Only Payment Policy is located on the Provider Policies page : <https://www.bluecrossvt.org/providers/provider-policies> under Payment Policies - at the bottom of the page, not alphabetical under Telephone Only CPP_24.

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In effect until December 31, 2023

- [Telephone Only CPP_24](#) 