

January 30, 2023:

Dear Provider:

State of Vermont employees (prefix EVT and FVT) has hearing aid benefits added to their policies effective January 1, 2023. Below is a quick overview:

Hearing Aids: The plan provides benefits for purchase of hearing aids. There is a benefit limit of \$1,500 per ear every 60 months.

Additional Information:

- Network does not apply
- Over the counter hearing aids are eligible for reimbursement
- Out of network DME limit does not apply

Office Visit for Prescription or Fitting: Office visits with a specialist are eligible based on medical necessity. There are network and out-of-network benefits under the Plan.

Please always verify a member's benefit and coverage by using the Provider Resource Center eQuote Guide or contacting our customer service team at (800) 924-3494.

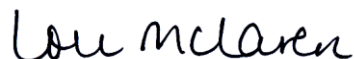
The following hearing aid and services billing guidelines are in effect as of April 1, 2023:

- Office visits and related services – follow national coding standards. Report a modifier -GY if applicable (see last bullet)
- Monaural codes - must be billed with an appropriate modifier -LT or -RT and if applicable modifier -GY (see last bullet)
- Binaural codes - the only Blue Cross VT billing guideline is the reporting of a modifier -GY if applicable (see last bullet)
- If Medicare is the primary carrier, bill directly to Blue Cross VT. The service lines need to contain a modifier -GY, as these services are Medicare excluded, in addition to any other applicable modifier.

Any claim not following the above guidelines are denied and a corrected claim must be submitted.

Thank you for your time. If you have any questions regarding this notice, feel free to contact your provider relations consultant. If you are not sure who that is, please email providerrelations@bcbsvt.com or call (888) 449-0443 option 1 and you will be directed to the appropriate person. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

Sincerely,



Lou McLaren
Director, Provider Services