800 247 2583

800 922 8778

800 255 4550

UPDATE: December 5, 2022

The go live date for Cotiviti, Inc., will be January 13, 2023, and not December 9, 2022, as previously notified.

Original notice below with changes notes in red font.

October 3, 2022

Dear Provider:

Beginning January 13, 2023, we are partnering with Cotiviti, Inc., to enhance our review process and coding edits for claim processing. The enhancements ensure accurate coding of services consistent with standard business practices and allows us to process claims efficiently and with accurate reimbursement.

The enhanced edits are new but continue to follow claim coding guidelines that are global in scope and come from nationally recognized sources, including:

- Internal Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM)
- The Healthcare Common Procedure Coding System (HCPCS)
- Current Procedural Terminology (CPT[®]) codes as documented by the American Medical Association (AMA)
- National Correct Coding Initiatives (NCCI)
- Post-Operative Period Guidelines as outlined by the Centers for Medicare and Medicaid Services (CMS)

We strongly encourage you to review the updated Payment Policy, CPP_32 Claims Editing (formerly -CLAIMSXTEN-SELECT[™]) that includes each of the enhanced edits (noted with red font), source of the edit and description. The policy is posted to our provider website at bluecrossvt.org/providers/provider-policies under the Provider Payment Policies link. Once the new payment policy is effective, additional information around claims edits can be found in the provider handbook located at bluecrossvt.org/providers/provider-forms-resources.

The enhancements we are implementing should not have an impact on your practice if you are following generally accepted claims submission guidelines and our claim payment policies.

Thank you for your time. If you have any questions regarding this notice, feel free to contact your provider relations consultant. If you are not sure who that is, please email <u>providerrelations@bcbsvt.com</u> or call (888) 449-0443 option 1 and you will be directed to the appropriate person. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

Sincerely,

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Lou McLaren Director, Provider Services