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May 23, 2022

Dear Provider/Facility:

We utilize ClaimsXten-Select[™] as our clinical code editing software to facilitate accurate claim processing for claims for services provided to members of our commercial health plans.

We have tentatively scheduled an update to ClaimsXten-Select[™] on Monday, August 1, 2022. This update will ensure that our version of ClaimsXten-Select[™] is current and aligns with industry standards. At a high level, the updated version will incorporate:

- Inclusion of new or updated CPT[®] and HCPCS codes/modifiers to date
- Inclusion of the Relative Value Unit (RVU) updates from the Medicare Physician Fee Schedule (MPFSDB)
- New/revised ClaimsXten-Select[™] logic based upon the new code sets and guidelines from industry-standard and essential clinical sources that include, but are not limited to: CPT[®], HCPCS, ICD-10-CM, AMA and CMS, specialty societies, medical policy and literature research and standards, and input from academic affiliations.

All claims processed on or after August 1, 2022, will have the updated ClaimsXten-Select[™] logic applied, regardless of date of service. Additionally, claims that processed prior to the update and require an adjustment after August 1, 2022, will be subject to the updated ClaimsXten-Select[™] logic, regardless of the date of service.

The Clear Claims Connection (C3) tool is available to practices and facilities to review current editing logic. To use this tool, log into our Provider Resource Center by visiting <u>Provider Log In | BlueCross</u> <u>BlueShield of Vermont (bluecrossvt.org)</u>.

You will find a complete overview of ClaimsXten-Select[™] and details related to the C3 tool in Section 6 of the Blue Cross VT Provider Handbook, which is located on our website at <u>provider-handbook</u> (bluecrossvt.org).

If you have any questions regarding this notice, please feel free to contact your provider relations consultant by email at <u>providerrelations@bcbsvt.com</u> or by phone at (888) 449-0443 option 1. Business hours are Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

Sincerely,

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Lou McLaren Director, Provider Services