

NOTICE OF QUALITY POLICY CHANGES

Date: July 1, 2025

Policy Name: Practitioner Credentialing Policy

Policy Type: Credentialing Policy

Summary:	Moved to a new template, policy language updates to align with changes to 2025 NCQA standards.
Explanation:	<p>NCQA standards changes include:</p> <p>Managing credentialing files that meet and do not meet the organization's established criteria.</p> <p>Credentialing committee review of practitioner sanctions.</p> <p>Shortened time frame to notify practitioners of credentialing / recredentialing decisions from 60 to 30 calendar days.</p> <p>Verification time limit reduced from 180 days to 120 days from the time of the credentialing decision.</p> <p>Credentialing application updates to include "Practitioner race, ethnicity and language", clarification that a practitioner's attestation to their lack of present illegal drug use and the organization does not base credentialing decisions based on race, ethnicity or language.</p> <p>CAQH requires practitioner to update the application every 120 calendar days.</p> <p>Monitor adverse events at least monthly.</p> <p>Additional element monitoring and interventions to include Medicare exclusions and license sanction, limitations and expiration information.</p> <p>Report adverse findings to the credentialing committee and implement interventions as needed.</p> <p>Remove credentialing system controls requirements.</p>
Effective Date:	Effective July 1, 2025
Link to Policy/Manual:	https://www.bluecrossvt.org/documents/2025-practitioner-credentialing-policy-and-psv-grid-final

Policy Name: Facility Credentialing Policy

Policy Type: Credentialing Policy

Summary:	Moved to a new template, policy language updates to align with changes to 2025 NCQA standards.
Explanation:	<p>NCQA standards changes include:</p> <p>Managing credentialing files that meet and do not meet the organization's established criteria.</p> <p>Credentialing committee review of sanctions.</p> <p>Shortened time frame to notify credentialing / recredentialing decisions from 60 to 30 calendar days.</p> <p>Verification time limit reduced from 180 days to 120 days from the time of the credentialing decision.</p> <p>Monitor adverse events at least monthly.</p> <p>Additional element monitoring and interventions to include Medicare exclusions and license sanction, limitations and expiration information.</p> <p>Report adverse findings to the credentialing committee and implement interventions as needed.</p> <p>Remove credentialing system controls requirements.</p>
Effective Date:	July 1, 2025
Link to Policy/Manual:	https://www.bluecrossvt.org/documents/2025-facility-credentialing-policy-and-psv-gird-final

Notice of Right to Object in Writing

In accordance with 18 V.S.A. § 9418c contracted providers have the right to object to new or modified policies and manuals.

Providers who object must do so within 60 days of the date the notice related to a policy or manual change. The rationale for the objection to the change must be in writing including related area(s) of the policy or manual and rationale or reasoning for the objection.

These objections are to be directed to Provider Contracting. This can be done by email at: providercontracting@bcbsvt.com or US Postal Service BCBSVT Attn: Provider Contracting, PO Box 186, Montpelier, VT 05601.

Within 5 business days of receipt, the sender will receive confirmation of receipt of the objection.