

# NOTICE OF PROVIDER HANDBOOK CHANGES

Date: February 28, 2025



**BlueCross BlueShield**  
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## The Provider Handbook has been updated with the following:

<b>Summary:</b>	Update to Section 6.7 Claim Specific Guidelines under “Unit Designation”
<b>Explanation:</b>	<p>The below sentence added to the Unit Designation details to clarify unit billing for facilities:</p> <p>“Facility Billing – revenue codes are set up to allow multiple units, however, if the revenue code requires the reporting of a CPT®/HCPCS code, then the unit designation of the CPT®/HCPCS described below is applicable.”</p>
<b>Effective Date:</b>	N/A. This is not a change but rather details for facility billing, which had not been present.
<b>Link to Policy/Manual:</b>	<a href="http://www.bluecrossvt.org/documents/provider-handbook">www.bluecrossvt.org/documents/provider-handbook</a>

<b>Summary:</b>	Update to Section 7 The BlueCard® Program
<b>Explanation:</b>	<p>Medicare Advantage Claim Inquiries updated to:</p> <p>“Medicare Advantage claims including those for Vermont Blue Advantage members are handled by Vermont Blue Advantage provider services team by phone at (844) 839-5122. Do not contact Blue Cross VT.”</p>
<b>Effective Date:</b>	N/A. Notice of change was provided on June 3, 2022, however, replacing the updated information in this Section of the Provider Handbook was overlooked. Update to correct information.
<b>Link to Policy/Manual:</b>	<a href="http://www.bluecrossvt.org/documents/provider-handbook">www.bluecrossvt.org/documents/provider-handbook</a>