

July 2026

## CMO Corner: Provider Directory Validation and Potential Claim Denials

Dear Colleagues,

Federal law requires all insurers to maintain an accurate provider network directory and all providers to verify or update their directory information every 90 days. We send Provider Directory Validation emails with important information and deadlines in January, April, July, and October.

Starting with this month's validation cycle, and every quarter thereafter, you must **complete the validation within 30 days of the notification, or your claims will be denied** until you complete the validation process. In this instance, providers will be required to resubmit denied claims.

Provider Directory Validation instructions are located on the [Enrollment and Credentialing area](#) of our website. If you have questions, please call (888) 449-0443 option 1 or email [CAA@bcbsvt.com](mailto:CAA@bcbsvt.com).

Thank you for doing your part to help maintain an accurate provider directory. By completing each quarterly validation, you help members seeking care access your information in our find-a-doctor tool, as well as help other providers complete referrals for care to your practice.

Regards,  
Dr. Tom Weigel  
Chief Medical Officer

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## Time Sensitive: Policies and Handbook

Updates to our medical policies and provider handbook go into effect August 1, 2026. Please take a moment to review these updates, as they may impact your practice and patients.

[Provider Handbook Updates](#)

[Medical Policy Changes](#)

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## 90 Days Left to Sign Up for Electronic Payments

As of October 1, 2026, we will no longer issue paper checks and will be transitioning to Electronic Fund Transfer (EFT), which is safe and free of charge. [Sign up to receive EFT before October 1, 2026, to ensure you receive timely payments.](#)

Here's information on [how to enroll](#):

- If you need help, please call the PayeeHub Customer Care team at (877) 882-0384, Monday through Friday, 9 a.m. to 8 p.m. EST.
  - If you use vouchers (ERA/835), make sure you're also signed up for our [Provider Resource Center \(PRC\)](#), where you can obtain vouchers going forward.
  - If you have questions, please contact our Provider Relations team at [providerrelations@bcbsvt.com](mailto:providerrelations@bcbsvt.com) or call (888) 449-0443, option 1.
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## Holiday Electronic Fund Transfer (EFT) Payment Schedule

EFT payments are typically made on Fridays for provider voucher(s) submitted on Wednesdays, except for Friday holidays. Below is the holiday EFT payment schedule for the remainder of the year:

- **Friday, July 3** (Independence Day) will occur on Monday, July 6, 2026
  - **Friday, December 25** (Christmas Day) will occur on Monday, December 28, 2026
  - **Friday, January 1** (New Year's Day) will occur on Monday, January 4, 2027
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## Preventive Care Reminder Sent to Members

We recently reached out to members who have not seen a doctor in the last two years to remind them to schedule their annual preventive care visit with their Primary Care Provider (PCP). Check out our [Preventive Care Guide](#) for more information about services available at no cost to members.

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## 2025 QHP Risk Adjustment Data Validation Project

We have partnered with Reveleer again this year for the medical record retrieval of 2025 claims identified in the Risk Adjustment Data Validation (RADV) project by the Centers for Medicare & Medicaid Services (CMS). Outreach typically begins in July. If you receive a request from Reveleer, please respond promptly following the instructions provided.

If you have any questions on the RADV project, contact our **Qualified Health Plan (QHP) Risk Adjustment Department** by email at [RiskAdjustment@bcbsvt.com](mailto:RiskAdjustment@bcbsvt.com) or phone at (802) 371-3540.

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## Pharmacy Updates

Updates to the formulary or pharmacy policies may influence prescribing decisions. Stay informed to ensure your patients' prescriptions are appropriate and timely.

### New Generics and Biosimilars

- Generic for the diabetes medication Farxiga, dapagliflozin, is now available as a Tier 1 generic.
- Generic for Atrovent, ipratropium inhaler, is now available as a Tier 1 generic.
- Prolia (denosumab) biosimilars are available on the formulary. Osenvelt, Xgeva, Stoboclo, and Prolia are all now preferred brand specialty medications.

- Ozempic Tablet (previously known as Rybelus) is a Tier 2 preferred brand and used for diabetes treatment.

[View Full List of Changes](#)

**Questions?** Reach out to our Clinical Pharmacist, Amy Stoll, PharmD at [stolla@bcbsvt.com](mailto:stolla@bcbsvt.com) or (802) 371-3657 to discuss drug coverage or clinical questions.

[Current Drug Policies](#)

[Medication Coverage](#)

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## National Drug Code (NDC) Notice: Date Change

The enforcements for NDC requirements will not go into effect on July 3, 2026. We are working on this process and will provide you with a new effective date soon.

As a reminder, billing requirements for NDC, Unit of Measure, and Quantity have been in place since September 1, 2016—the only change will be in the enforcement. You can [learn more about NDC on our website](#), where you can also find an [FAQ](#) to help answer any of your questions during this process.

[Read more](#)

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## Adaptive Maintenance Reminder

On June 16, we sent our quarterly adaptive maintenance email outlining the new and revised codes for July 1, 2026. Be sure to check your email or visit our [Provider News & Updates webpage](#) to view the notification.

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## Holiday Closure

We will be **closed on Friday, July 3, 2026**, in observance of Independence Day. We will reopen for normal business on Monday, July 6, 2026.

Blue Cross and Blue Shield of Vermont, 445 Industrial Lane, Berlin, Vermont 05602, USA

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