CMS 1500 Paper Claim Billing Instructions - Form number 0938-1197

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Please refer to the National Uniform Claim Committee official 1500 Health Insurance Claim Reference Instruction Manual for definition, field attributes and notes. The manual can be located on the National Uniform Claim Committee website at www.nucc.org.

Please note: if your practice submits claims electronically using a vendor or clearinghouse, you will want to check with them on the fields that require population. They may not have mapped a direct one to one match with the fields defined here.

Below are the Blue Cross and Blue Sheild of Vermont (Blue Cross VT) requirements for the CMS 1500 form. Items highlighted in yellow are the changes for this version.

Definitions:

Required, must be submitted Optional, field does not require population but if submitted will be accepted Situational, field may require population see details Not Required, cannot be submitted

Item Number	Optional Required Not Required	Special BCBSVT Instructions
1	Required	Check "OTHER" for Blue Cross Vermont, The Vermont Health Plan, Federal Employee Program or BlueCard.
1a	Required	Enter the member's identification number exactly as it appears on the identification card, including any alpha prefix (for example ZIA). The alpha prefix or alpha characters in the identification number must be reported as capital letters on paper claims. Note: BCBSVT Members will have a three-letter alpha, a "V", then 9 digits – the first digit starting with an 8 Federal Employee Members will have a "R" alpha prefix
2	Required	Patient name cannot contain any special characters.
3	Required	
4	Required	
5	Required	Patients address cannot contain any special characters.
6	Required	
7	Required	
9	Required	Only required if applicable.

		Please note: if you have marked a "YES" in 11d, this field is required.		
9a	Required	Only required if applicable.		
		Please note:		
		 If you have marked a "YES" in 11d, this field is required. BCBSVT is in the process of moving from Account Numbers to Group Numbers for employer groups. Refer to the information below for further details 		
		During this transition, you may find that the Group Number listed on a member's identification card is not the same number that appears during a on line eligibility look up or a HIPAA compliant 270/271 transaction.		
		When billing BCBSVT, you can report either number. BCBSVT does not use this information when validating the member's coverage or eligibility for claim processing.		
		We anticipate the issue will be corrected in mid-2017.		
9d	Required	Please note: if you have marked a "YES" in 11d, this field is required.		
10 a – c	Required			
10d	Not Required			
11	Required	Only required if applicable.		
		Not required for FEP claims, but if submitted will be accepted.		
11a	Optional			
11c	Optional			
11d	Required	If marked "YES", complete 9, 9a and 9d.		
		If Medicare is the primary insurer X the "NO."		
12	Optional			
13	Optional			
14	Required			
15	Required	Not required for FEP claims, but if submitted will be accepted.		
16	Optional			
17	Situational	Effective 1/1/25: Required for claims that qualify for Act 111 Blueprint Primary Care Provider Waiver of Prior Authorization, see our on-line Provider Handbook for more details. Qualifier DK Ordering provider enter to the left of the dotted vertical line and enter first name, middle initial, last name and credentials to the right of the dotted line. Required for claims billed by independent laboratories, must report referring provider		

		Qualifier DN referring provider enter to the left of the dotted vertical line and enter first name, middle initial, last name and credentials to the right of the dotted line.
17 a	Optional	
17 b	Situational	Effective 1/1/25: Required for claims that qualify for Act 111 Blueprint Primary Care Provider Waiver of Prior Authorization. See our on-line Provider Handbook for more details.
		Enter NPI to the left of the dotted vertical line and the NPI number of the ORDERING eligible Primary Care Provider to the right of the dotted vertical line.
		National Provider Identifier (NPI) of referring provider is required for all* claims if services are for: • Independent Clinical Lab • Durable Medical Equipment**
		Specialty Pharmacy
		*FEP does not require on any claim
		** if a member has self-referred you must use your billing DME NPI number
18	Optional	
19	Required	For BlueCard Medicare Advantage members, height and weight must be populated in this field.
20	Optional	
21	Required	Note: Diagnosis must be reported to highest specificity.
22	Optional	Note: if you are submitting a corrected claim by "paper" through fax or email, this field can be populated, however, you must still follow the requirements define in our on-line provider handbook in Section 6.1 under General Claims Information under Adjustments/Corrected Claims: www.bluecrossvt.org/documents/provider-handbook
		Claims not meeting the described requirements will be returned.
23	Required	Required. If you are an ambulance provider, populate with the 5-digit zip code of the point of pickup.
24a	Required	Note: If you change your status from contracted to non-contracted or vice versa, you must bill separate claims for dates of service that overlap. Our system determines contract status based on the first date of service reported on a claim.
		Shaded area of 24a:
		NDC reporting for home infusion therapy or drugs dispensed or administered by a provider (other than pharmacy). See section 6 of the on-line provider manual for specific details on what requires the billing of NDC.
		In the shaded area (above dates of service), report in order: N4 product ID qualifier, 11 digit NDC (no hyphens), unit of measure and quantity (limited to 8 digits before the decimal point and 3 digits after

		the decimal point)	. If your softw	are does not allow for automated		
		population in this item number, we will accept the information if handwritten in this area.				
		Acceptable values for the NDC Units of Measurement Qualifiers are as follows:				
			Unit of Measure	Description		
			F2	International Unit		
			GR	Gram		
			ME	Milligram		
			ML	Milliliter		
			UN	Unit		
		For item number 24d continue to report applicable CPT or HCPCS				
		code. In item number G (days or units) continue to report applicable CPT or HCPCS units and not the NDC units.				
		Non Shaded area	Non Shaded area of 24a:			
		Indicate the complete numeric date of service for each service				
		performed. Example: 08/01/12. Inclusive dates may be used for				
		identical hospital visits (same as procedure code), for consecutive				
		dates of service only, and must be billed on the same billing line.				
		Example: From 08/01/12 to 08/10/12.				
		Date(s) of service reported cannot exceed the submission date when Blue Cross VT is the primary carrier.				
		Durable Medical E dates cannot exce		als require From and To dates and the billing.		
24b	Required	BCBSVT requires t	he use of the t	wo digit place of service codes		
		assigned by Medic				
		Durable Medical Equipment Suppliers : if place of service is home item number 5 or 7 (whichever is applicable) and 32 or 33 (whichever				
		is applicable) are required.				
		Services provided in a school setting:				
		03 - used to identify services in a school setting or school owned				
		infirmary for services the provider has contracted directly with the school to provide.				
			mary when th	rvices provided in a school setting or e provider is not contracted with the		
24d	Required	•		DC information in item number 24a,		
		For item number 2	24d continue to	report applicable CPT or HCPCS		

		code. In item number G (days or units) continue to report applicable
		CPT or HCPCS units and not the NDC units.
24e	Required	
24f	Required	
24g	Required	At a minimum, the unit value needs to be populated with a 1.
		ANESTHESIA REPORTING:
		Paper claims for anesthesia services for BCBSVT, FEP or BlueCard
		members are only be accepted in minutes. Use item number 24 g to
		report the amount of minutes. For example, if you are billing for 15
		minutes of anesthesia, report 15 in 24g. Full details and examples are
		available in Section 6 of our on line provider handbook.
24 h – i	Not	
24:	Required	Chadada wa (Cat)
24j	Required	Shaded area of 24j:
		If you are a provider who has multiple licensures and has been
		credentialed and contracted by Blue Cross VT for both specialties or
		provide specialty services, you must submit separate claim form with a
		separate taxonomy code in this field*. Examples are, but not limited
		to: Chiropractor who is also a Physical Therapist or Acupuncturist;
		Psychiatrist who also does Neuropsych; Naturopath who also does
		Acupuncture
		*If you are a provider with multiple specialties, a separate claim must
		be submitted for each specialty type, they cannot be combined into one claim form for billing purposes.
		Note: if you submit a taxonomy in this field and it is not required, it
		will be edited against, which could result in a denial. See Section 1.7 of our on-line Provider Handbook for full details.
		If you are a physical or occupational therapy assistant, or a mental
		health and substance use trainee your services have to be submitted
		under your supervising therapist NPI. You cannot submit under your own NPI.
		Non shaded area of 24j:
		This field must contain the complete rendering provider NPI.
		Please note: if the services rendered do not require a performing provider, populate this field with the billing provider number.
		Examples of these types of providers would include but are not limited to: durable medical equipment suppliers, laboratories, infusion
		therapy and ambulance. You will need to indicate your group taxonomy in 33b.

		Only one provider (performing a service) per claim can be submitted.
25	Required	
26	Required	If your practice does not utilize patient account numbers, the field must still be populated using a zero (0).
		Please note: Patient Account Number should not contain any special characters or spaces. If they do, when reported back to the provider voucher, they will be ignored and only report the alpha or numeric.
27	Required	This field is only required if the claim is being submitted for a member with a Medicare gap type program (such as Medicare Advantage) or with a supplemental policy after Medicare. The accept assignment indicates that the provider agrees to accept
20	Danisiand	assignment under Medicare.
28	Required	Out and the different value.
29	Required	Only required if applicable.
30	Required	Only required if applicable.
31	Optional	
32	Optional	Only required if different from billing provider located in Item Number 33.
32 a-b	Optional	
33	Required	
33a	Required	
33b	Situational	Only required if the services rendered do not have a performing provider. Examples of this would include but are not limited to durable medical equipment suppliers or ambulance.