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2025 Holiday Observance Schedule

Blue Cross and Blue Shield of Vermont (Blue Cross VT)* and our partner; Carelon will observe the following 2025 holidays.

| Holiday | Day and Date |
|-----------------------------|-----------------------|
| New Year's Day | Wednesday, January 1 |
| Martin Luther King Jr., Day | Monday, January 20 |
| Memorial Day | Monday, May 26 |
| Juneteenth | Thursday, June 19 |
| Independence Day | Friday, July 4 |
| Labor Day | Monday, September 1 |
| Thanksgiving | Thursday, November 27 |
| Day after Thanksgiving | Friday, November 28 |
| Christmas | Thursday, December 25 |
| Day after Christmas | Blue Cross VT only |
| | Friday, December 26 |

Our pharmacy management partner, OptumRx is open and available during the above holiday observances.

Blue Cross VT* Care and Case Management staff is available for urgent or emergent care issues 24 hours a day, seven days a week including holidays by calling (800) 922-8778.

Although Blue Cross VT* and Carelon operations are closed for business on the days above, many inquiries and transactions are available online using the following websites.

| Company | Website |
|---------------------|------------------------|
| Carelon | www.providerportal.com |
| Vermont Blue Cross* | www.bluecrossvt.org |

*Blue Cross VT includes The Vermont Health Plan, Vermont Collaborative Care and the Federal Employee Program.